

LOT LOCATION:

CUSTOMER # : 260094
INVOICE

JEFFREY ALLEN

WAXHAW, NC 28173 PAGE 1 w ww.chryslerjeepdodge.net

HOME: 803-554- CONT: 803-554-

BUS: 803-554- CELL: 803-554- SERVICE ADVISOR: 800 PAUL

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
GRANITE C	18	RAM 2500		3C6UR5CLOJ		1114	1126	T1610
DEL. DATE	PROD, DATE	WARRA EXP,	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
22OCT18 1			17:00 27NOV18		0 .	CASH	3 ONOV18	
22OCT18 D					00			
OPENED		READY		OPTIONS: SOLD-STK:19672 ENG: Liter Turbo				
09:46 27NOV18		13:42 30NOV18		6.7				
				TRN : 6SPD				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

C CHECK FOR FLECKS OF METAL SHAVINGS IN OIL, CUST CHANGED OIL AT 1000
MILES AS SPECIFIED, FILTER IS IN BED FOR INSPECTION
ENGINE ENGINE
122

PARTS : 0 .00 LABOR: 0.00 OTHER: 0 . 00 TOTAL LINE C: 1114 Submitted 0 .
PO engineering, also keeping the sample on file until next Oil 00
change is due.

D CHECK FOR TAPPING NOISE HEARD FROM ENGINE WHICH IS GETTING LOUDER,
WORST ON COLD START AND ON ACCEL
ENGINE ENGINE
122 w

PARTS : 0 .00 LABOR: 0 .00 OTHER: 0 . 00 TOTAL LINE D: 0 .
00

1126 Normal operating condition. Blind road 'test perfumed by technician to obtain unbiased review. No unusual conditions seem to be obvious. After reading customer concerns, closer inspection was performed. Any sounds heard seemed to be of normal vehicle type behavior. Sounds heard in right front wheel well area and under drivers seat. Obtained keys for equivalent stock unit #19891 and listened to engine running for comparison. Same exact sounds emitting from right front wheel well area and under drivers seat* Sounds seem to be emanating from exhaust system area / possible inj ection sounds due to rhythmic pulses. To be sure, shop foreman opened up STAR case to determine if there are any issues that we may have overlooked. Normal operating condition determined at this time however we are going to

monitor this concern with the client and rechec& ag required if situation persists or becomes more pronounced*

E RENTAL VEHICLE BEING PROVIDED BY MANUFACTURER AND IS DUE TO BE RETURNED BACK WITHIN 24 HOURS OF COMPLETION DATE OF CUSTOMER VEHICLE OR CUSTOMER WILL BE SUBJECT TO CHARGES AT \$35. 00 PER DAY .

CAUSE: ALTERNATE TRANSPORTATION
RENTAL RENTAL VEHICLE BEING PROVIDED BY

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item\items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item 'items.	DESC IPT ON	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	SALES TAX	
OUR CHARGE CUSTOMERS ARE RESPONSIBLE FOR PAYMENT IN FULL WITHIN 30 DAYS. ANY CHARGE DEFAULT IS THE RESPONSIBILITY OF THE CUSTOMER IN ADDITION TO LATE FEES, COURT FEES & ATTORNEY FEES.		PLEASE PAY THIS AMOUNT	