



LEMON LAW COMPLAINT FORM

Instructions:

Forms submitted incomplete and/or without the attachments listed below may cause a delay that could result in your complaint being rejected due to untimely filing.

Return this form with the following attachments:

- 1) Purchase order or sales contract.
- 2) Repair order(s).
- 3) Copy of written notice to manufacturer, converter and/or distributor.
- 4) Extended service contract, if applicable.
- 5) Lease agreement, if applicable.
- 6) Other relevant information.

If you are seeking repurchase or replacement of your vehicle, along with the attachments you must include a \$35 filing fee. You can submit the fee by check or money order payable to the Texas Department of Motor Vehicles. Do not mail cash. Send to:

Texas Department of Motor Vehicles, PO Box 13044, Austin, TX 78711-3044.

If you are seeking repairs only, send this form and the requested attachments to:

Texas Department of Motor Vehicles, 4000 Jackson Ave., Austin, TX 78731.

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: _____

CHECK ALL THAT APPLY: ☐ NEW ☐ USED ☐ DEMO ☐ PROGRAM ☐ LEASE ☐ CONVERSION

YEAR: _____ MFG/MAKE: _____ MODEL: _____

VIN:

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 DATE PURCHASED: _____

MILEAGE*: CURRENT _____ AT DELIVERY: _____ DATE 24,000 MILES REACHED: _____

*Not applicable to Towable Recreational Vehicles

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: _____ CITY: _____

SERVICING DEALERS 1) _____ CITY: _____

2) _____ CITY: _____

3) _____ CITY: _____

DEALER ADDED OPTIONS: _____

WHAT REMEDY ARE YOU SEEKING?: ☐ REPURCHASE/REPLACEMENT or ☐ REPAIRS

EXISTING PROBLEMS LOG

You **MUST** complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is **NOT** a substitute for completion. You may make copies of this page to address additional concerns.

Description of <i>one</i> problem that <u>CONTINUES TO EXIST</u> :	Repair Visits	Date In	Date Out	Mileage
	1st visit			
	2nd visit			
	3rd visit			
	4th visit			
Description of <i>one</i> problem that <u>CONTINUES TO EXIST</u> :	Repair Visits	Date In	Date Out	Mileage
	1st visit			
	2nd visit			
	3rd visit			
	4th visit			
Description of <i>one</i> problem that <u>CONTINUES TO EXIST</u> :	Repair Visits	Date In	Date Out	Mileage
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Description of <i>one</i> problem that <u>CONTINUES TO EXIST</u> :	Repair Visits	Date In	Date Out	Mileage
	1st visit			
	2nd visit			
	3rd visit			
	4th visit			

☐ YES ☐ NO

The manufacturer, converter or distributor of the vehicle (**NOT THE DEALER**) was given **written notice** of the problem(s), on _____, **20** _____.

IF YOU ANSWERED NO, PLEASE SEND A LETTER TO THE MANUFACTURER, CONVERTER OR DISTRIBUTOR AS SOON AS POSSIBLE (CERTIFIED MAIL/RETURN RECEIPT IS SUGGESTED) AND INCLUDE A COPY OF THE LETTER WITH THIS COMPLAINT FORM.

☐ YES ☐ NO

The vehicle has been inspected by a factory representative. If you answered yes, please provide the inspection date, location, personnel involved, and outcome. Use a separate sheet if needed.

DATE: _____ **LOCATION:** _____

BY WHOM: _____

OUTCOME: _____

I UNDERSTAND THAT THE INFORMATION I AM SUBMITTING MAY BE SHARED WITH THE OTHER INTERESTED PARTIES TO MY COMPLAINT IN ORDER TO RESOLVE THIS MATTER.

I HEREBY CERTIFY, UNDER PENALTY OF PERJURY, THAT ALL STATEMENTS IN THIS COMPLAINT ARE TRUE AND CORRECT.

SIGNATURE OF VEHICLE OWNER/LESSEE

DATE:

The Texas Department of Motor Vehicles maintains the information collected through this form. With few exceptions, you are entitled on request to be informed about the information that we collect about you. Under Section 552.001 and 552.023 of the Government Code, you also are entitled to receive and review this information. Under Section 559.004 of the Government Code, you are also entitled to have us correct information about you that is incorrect.