

OVERVIEW

All ram trucks (1500 through 5500) leave the assembly plant in a mode where all nonessential electronic equipment is disable. This is done to help prevent the battery from discharging during shipping. This is called “Ship Mode” or Logistics Mode.”

Typically, vehicles are removed from Ship Mode and placed into Customer Mode by the dealer just prior to delivery. This is typically done using the dealer service tool. Older vehicles (2017 and earlier) could also be removed from ship mode by using a manual input sequence or “chicken dance.”

Starting in mid-model year 2018, a change was made where the manual sequence is only available on commercial models. For 3500 through 5500 chassis cabs, the manual sequence is still available. For pickup trucks (1500 through 3500) only vehicles with certain commercial sales codes will have the capability of using the manual sequence to exit ship mode. The chart below shows the implementation dates and sales codes that the vehicle must have for the manual sequence to be available. If it was built on or after the date listed and does not have one of the sales codes, the manual sequence will not be available.

Vehicle	Implementation Date	Sales Code	Description
1500 Classis (DS)	2/23/2018	4DN 4FT 4KY 2WP AHB SER	Recreational Vehicle Tracking Fleet Sales Order Dealer Fleet Fleet Bailment Pool Special Services Group 4 Corner Air Suspension
1500 (DT) (2019 and Later)	7/2/2018	4FM 2RH 2WP SER	Fleet Option Editor Bailment Pool to Fleet Bailment Pool 4 Corner Air Suspension
2500/3500	3/1/2018	4FT 4KY 2WP AHB SER SEB XBC	Fleet Sales Order Dealer Fleet Fleet Bailment Pool Special Services Group 4 Corner Air Suspension Auto Level Rear Air Suspension Pickup Box Delete

SHIP MODE

DISABLING/ENABLING SHIP MODE

Vehicles meeting the criteria defined on page one can be taken in and out of ship mode using the manual sequence. The sequence is as follows:

1. Turn Hazard Lights On
2. Turn Ignition Key On
3. Hold the Up Arrow (^) Button On the Steering Wheel for 5 Seconds

This procedure will toggle the vehicle in and out of ship mode if the vehicle has 110 miles or less on the odometer.

If the vehicle has greater than 110 miles on the odometer, the vehicle will automatically revert to customer mode. You will no longer be able to place the vehicle in ship mode.

SHIP MODE