

IMPORTANT EMISSIONS RECALL

S86

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxx).

Dear: (Name)

It has been determined that some **2013 RAM 2500 trucks** equipped with a 6.7L Cummins turbo diesel engine may release air pollutants which exceed Federal and/or California Oxides of Nitrogen (NOx) standards.

<i>The problem is...</i>	Some MY2013 RAM 2500 vehicles may experience degradation of the selective catalyst reduction (SCR) system. This can cause tailpipe emissions of oxides of nitrogen (NOx) to exceed emissions standard.
<i>What your dealer will do...</i>	The SCR system on your vehicle will be repaired free of charge (parts and labor). To do this, your dealer will replace the SCR system in your vehicle. The work will take about 1-6 hours to complete, but additional time may be necessary depending on service schedules.
<i>What you must do...</i>	Simply contact your FCA dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle.
<i>If you need help...</i>	If you have questions or concerns which your dealer is unable to resolve, please contact the FCA US Recall Assistance Center at either fcarecalls.com or 1-800-853-1403.
<i>California residents...</i>	The State of California requires the completion of emission recall repairs prior to vehicle registration renewal. In accordance with 13 CCR § 2117, your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: **FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.** Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be a lack of proper maintenance of your vehicle. Further, without this repair, your vehicle may fail a state or local emission inspection test.

If you are the lessor and registered owner of the vehicle identified in this action, please forward this letter via first-class mail to the lessee within 10 (ten) days of receipt.

Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC