



08/02/2018

New Safety Recall Advanced Communication – U74

FCA US LLC (FCA US) has announced a safety recall on certain 2015 through 2017 model year (D2) RAM 3500 , (DJ) RAM 2500, (DS) RAM 1500 Pickup and (DX) RAM Truck (Mexico) vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a tailgate actuator limiter tab within the power lock actuator control assembly, that may fracture allowing the lock rod control bracket to over-travel, which may pull the lock rods and release the tailgate latches, potentially resulting in the tailgate inadvertently falling open at any time. An unintended opening of the tailgate while driving may result in a loss of unrestrained cargo from the truck bed. **Lost cargo may create a road hazard to operators and occupants of other vehicles, and can cause such vehicles to crash without prior warning.**

SERVICE ACTION

FCA US will conduct a voluntary safety recall to install a tailgate actuator stop lock that will limit the pivot arm from over traveling and pulling on the locking/unlocking rods. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC