

Dear [REDACTED]

This letter is to inform you that the warranty period on your vehicle's Center High Mounted Stop Lamp (CHMSL) has been extended to 10 years/ 150,000 miles. This warranty extension on the Center High Mounted Stop Lamp (CHMSL) applies to select 2019 - 2021 RAM 1500 Pickup vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension.

We are extending the Center High Mounted Stop Lamp (CHMSL) warranty period because some of the affected vehicles within the above referenced population may experience water on the headliner, water at the back of the cab or a leak from the third brake/cargo light/CHMSL. If you are experiencing any of these conditions now, or if you experience them in the future, simply contact your dealer to have the appropriate repair performed. **Conversely, if you do not experience this condition, then your Center High Mounted Stop Lamp (CHMSL) is operating correctly, and no repair is necessary.**

If you have already experienced this condition and previously paid for a repair, you may be eligible to receive a reimbursement. Visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004  
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-866-726-4636 or 1-866-RAM-INFO.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the Center High Mounted Stop Lamp (CHMSL) condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.



FCA US LLC



2019 – 2021 RAM 1500 PICKUP  
CENTER HIGH MOUNTED STOP LAMP (CHMSL) EXTENDED WARRANTY  
CUSTOMER REIMBURSEMENT CLAIM FORM

Date Claim Submitted: \_\_\_\_\_

17- Digit Vehicle Identification Number (VIN): \_\_\_\_\_

Mileage at Time of Repair: \_\_\_\_\_ Date of Repair: \_\_\_\_\_

Customer First & Last Name (please print): \_\_\_\_\_

Street Address or PO Box Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime Telephone Number (include Area Code): \_\_\_\_\_

Evening Telephone Number (include Area Code): \_\_\_\_\_

Amount of Reimbursement Requested: \$ \_\_\_\_\_

The following documentation must accompany this claim form.

Original or clear copy of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What repair was completed, when it was done, and who did it.
- The total cost of the repair expense and the date of payment. (Copy of the front and back of cancelled check, copy of credit card receipt, credit card itemized invoice, etc.)

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.

Customer Signature: \_\_\_\_\_

The two methods for submission are by postal mail or electronically. For postal submission please mail this claim form and the required documents to:

FCA US LLC Customer Center  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004  
Attn: Reimbursement

If you have a scanner and desire electronic document submission, please go to [fcarecallreimbursement.com](http://fcarecallreimbursement.com) and complete the webform. **Indicate in the narrative "XG1" Repair Reimbursement – Request for Electronic Document Submission Link". Instructions will be sent to your email address to scan and submit your documents electronically.**

Your claim will be acted upon within 60 days of receipt. If you have any questions, please contact FCA US LLC Customer Care available 24 hours a day / 7 days a week at: 1-866-726-4636 or 1-866-RAM-INFO.